

Notice of References Cited	Application/Control No. 09/897,162		Applicant(s)/Patent Under Reexamination BLACK ET AL.	
	Examiner Steven B. Theriault		Art Unit 2179	Page 1 of 1

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*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
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	B	US-2001/0013043	08-2001	WAGNER, RICHARD J.	707/511
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NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	Carroll, John. et al. " Learning by doing with simulated intelligent help", 1988 ACM 1064 - 1079
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*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.